

## 2007-08 Institutional Planning & Assessment Board Report Fall 2007, draft 01.09.08

	IA #100	CREATE A VISION AND MASTER PLAN FOR TH	E NORTH CLACKAMAS/HARMONY CAMPUS
		CCC 3 Year Priority - Complete a comprehensive master	plan for the college to meet expansion needs.
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Hold 2 community forums and 1 open house; •Create a united vision statement and guiding	
	•Held 2 forums (300 attendees)	principles for developing Harmony; •Attend community meetings on Harmony campus & roads	
In Progress	<ul> <li>Attended Clackamas County</li> </ul>	Data Source	2007-08 Outcomes
	Transportation open house	Harmony Vision web-survey	
	•Attended Milwaukie work session on	<ul> <li>Community forum #1 survey</li> </ul>	
	Harmony road improvements	•Open house polls	
	•Web survey completed	•Workshop feedback	
	Participated in Harmony Rd Project	Board of County Commissioner Interviews	
	review committee	<ul> <li>College community feedback</li> </ul>	
			Board Contact: Shelly Parini
	IA #101	BUILD HARMONY PHASE 1	
		CCC 3 Year Priority - Increase access to services, techno	
Status	Tasks Completed To Date	Targeted Tasks/Timelines:         •Complete construction by July	1, 2008
	Construction on time and on budget:		
In Progress	•Broke ground July '07	Data Source	2007-08 Outcomes
	•Completed foundation/slabs Oct '07	•Construction schedule	
	•Structural steel framing Oct '07 •Exterior building framing Dec '07	•Construction budget •Harmony program and staffing plan	
	•Exterior building sheathing 80%	-namony program and staming plan	
	completed		
	Masonry cladding started Dec '07		
			Board Contact: Courtney Wilton
	IA #102	DEVELOP A SYSTEM FOR MEASURING EFFEC	TIVENESS AND REPORTING
		CCC 3 Year Priority - Provide state wide decision makers decision making for resources.	with accurate and timely in formation on which to base
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •KPM and IA reporting template in place by Fall 2007 •Develop suite of institutional data	
	•KPM/IA template implemented	reports that are in line with accreditation requirements by Fall 2007	
In Progress	•Weekly enrollment reports distributed to		2007-08 Outcomes
	Exec. Team, Deans and Dept Chairs	<ul> <li>Institutional Planning &amp; Assessment Documents</li> </ul>	
	•Hired strategic enrollment management consultant (SEM)	<ul> <li>Quarterly updates and reports from Financial and Enrollment progress.</li> </ul>	
	•SEM process launched		
	•New data reports in place as of fall '07		
			Board Contact: Baldwin van der Bijl

	IA #103	REPORT OUTCOMES TO OUR COMMUNITY AS	S PER ACCREDITATION
		CCC 3 Year Priority - Strengthen CCC culture and enviro	onment.
Status	Tasks Completed To Date	Targeted Tasks/Timelines:         •Develop new Institutional Planning & Assessment reporting templates         •New Community           Annual Report (Mail)         •Improve CCC Schedule of Classes to be a better communication tool         •Redesign Quarterly Board	
	New Quarterly Board Report     New Institutional Planning &	Report Data Source	2007-08 Outcomes
n Progress	Assessment Reports (Department, Division, Institution) •Presentations to local Chambers &	•Comment Forms •Feedback from Community meetings •Web survey	
	Rotaries •First phase of class schedule improvements implemented •Printed and distributed 137,000 class		
	schedules		Board Contact: Shelly Parini
	IA #104	COMPLETE THE EMERGENCY RESPONSE PLA	AN AND IMPLEMENTATION PROCESS
		CCC 3 Year Priority - Complete a comprehensive master	plan for the college to meet expansion (and security) nee
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Complete and install new building evacuation charts by March 1, 2008 •Complete	
	•Conducted emergency drill in	comprehensive drill with emergency response team by May	30, 2008
n Progress	cooperation with Clackamas County	Data Source	2007-08 Outcomes
-	<ul> <li>Participated in federal "Top-Off" exercise</li> </ul>	<ul> <li>Status report on progress to date from emergency drill</li> </ul>	
			Board Contact: Courtney Wilton
	IA #105	DEVELOP PLANS, IDENTIFY FUNDING SOURC OREGON CITY CAMPUS ELECTRICAL SUPPLY	ES AND SCHEDULE UPGRADES TO THE
		CCC 3 Year Priority - Increase campus systems and cap sustainability.	acity that support good environmental stewardship and
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Complete testing and maintenance on main power supply system •Completion of report	
	•Completed testing Dec 14, 2007	March 15, 2008 •Final report on condition due back from consultants	
n Progress		Data Source	2007-08 Outcomes
J		•Final report of main power supply system testing	
			Board Contact: Courtney Wilton

	IA #106	ADD TO OUR WEB PRESENCE, AND IMPLEME	NT NEW ONLINE FEATURES
		CCC 3 Year Priority - Increase the quality of existing web	based services.
Status	Tasks Completed To Date     New Splash Page	Targeted Tasks/Timelines: •Provide new students with the ability to apply online by Spring term 2008 •Make web sp page a better marketing tool •Improve institutional web pages for student access •Implement student email accounts "My Clackamas" student portal April 2008	
In Progress	•Designed web survey	Data Source	2007-08 Outcomes
Ū	•Tested student online application •Conducted student and staff focus/information groups on student	<ul> <li>Winter web-survey</li> <li>Spring customized client/program surveys</li> <li>Research best practices</li> </ul>	
	portal		Board Contact: Shelly Parini
	IA #107	UPDATE OUR INSTITUTIONAL SATISFACTORY RETENTION EFFORTS	ACADEMIC PROGRESS POLICY FOR
		CCC 3 Year Priority - Develop a strategy for increased re	tention of degree/certificate seeking students.
Status	Tasks Completed To Date		nts with academic standing information in support of increased
	<ul> <li>Academic standing functionality</li> </ul>	retention by Winter term 2008	
In Progress	•ISP Policy in review	Data Source	2007-08 Outcomes
	<ul> <li>Student surveys for Fall 07 term in progress</li> <li>Student enrollment management task</li> </ul>	•Datatel Academic Standing report     •SAP reports     •Student Retention reports	
	force convened	Prime Time Team activities template	Board Contact: Baldwin van der Bijl
	IA #108	DEVELOP SYSTEMS AND SUPPORT FOR HIGH	
		CCC 3 Year Priority - Create and implement an institution	
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Create goals and parameters for High School Connections by Feb 2008 •Develop and implement process and procedures for High School Connections by May 2008	
In Progress	<ul> <li>Held two meetings</li> <li>Identified goals and challenges</li> </ul>	Data Source	2007-08 Outcomes
in rogicos		•College staff analysis •Progress reports •Meeting Action list	
			Board Contact: Baldwin van der Bijl
	IA #109	DEVELOP SYSTEMS AND SUPPORT FOR CAR	EER PATHWAYS
		CCC 3 Year Priority - Institutionalize career pathways.	
Status	Tasks Completed To Date     Pathways language incorporated in new course development completed in fall 2007		
In Progress	•Business department collaborated with	Data Source	2007-08 Outcomes
	industry	<ul> <li>Minutes from campus committees</li> <li>Pathways grant deliverables for CCWD</li> <li>Published curriculum</li> <li>Career pathways roadmaps</li> </ul>	
			Board Contact: Baldwin van der Bijl

	IA #110	ESTABLISH LEARNING OUTCOMES FOR TRANSTATE GUIDELINES AND RECOMMENDATIONS	ISFER DEGREES THAT ARE CONSISTENT WITH
		CCC 3 Year Priority - Create more interdisciplinary class	es to prepare students for real world application.
Status	Tasks Completed To Date     Presented draft of Gen. Ed. Outcomes     to Callege Council Decen Department	Targeted Tasks/Timelines:       •Complete Gen. Ed. Outcomes for entry into 08-09 Catalog       •Establish a Gen. Ed. Task force         for the development of transfer degree outcomes Fall term 2007       •Present draft of Gen. Ed. Outcomes to College Council,         Deans, Department Chairs and Faculty Fall term 2007	
In Progress	to College Council, Deans, Department Chairs and Faculty during Fall 2007	Data Source	2007-08 Outcomes
			Board Contact: Baldwin van der Bijl
	IA #111	IMPROVE RESPONSIVENESS TO STUDENTS IN	I FINANCIAL NEED
		CCC 3 Year Priority - Reduce barriers to student success	
Status	•FA awarding improved to 2-4 week turn	Targeted Tasks/Timelines: •Improve FA awarding turnaround during peak period to 4-6 weeks by Spring 2008 •Improve           FA awarding turnaround during non-peak period to 2-6 weeks by Spring 2008	
In Progress	around	Data Source	2007-08 Outcomes
	<ul> <li>Projections for full utilization of Federal Work Study on target</li> <li>Customer satisfaction assessment in</li> </ul>	<ul><li>Retention reports of FA students</li><li>FA awarding audit reports</li></ul>	
	progress		Board Contact: Baldwin van der Bijl
	IA #112	INCREASE SCHOLARSHIPS	
		CCC 3 Year Priority - Reduce barriers to student success	3.
Status	Tasks Completed To Date     •35 new scholarships to date	Targeted Tasks/Timelines:         •Secure new scholarships funded annually or through endowments         •Launch Student Access           Campaign         •Incorporate alumni into scholarship development plan	
In Progress	•Launched Student Access Campaign	Data Source	2007-08 Outcomes
J	<ul> <li>Formed task forces for each campaign goal (ELC, Nursing &amp; Allied Health, Military Families Scholarship Endowment)</li> <li>Mailed Alumni fundraising letter</li> </ul>	•Raisers Edge data base •Donor surveys •Alumni data base	Board Contact: Shelly Parini

	IA #113		
		CCC 3 Year Priority - Provide faculty and staff with adequ	ate training and support to be successful in their jobs.
Status	Tasks Completed To Date	Targeted Tasks/Timelines:         •Determine the training needs of sources by April 2008         •Create ongoing process for providing	
Preliminary survey of needs completed     In Progress		Data Source	2007-08 Outcomes
	development in collective bargaining agreements	•Staff Development Committee •Staff survey •Enrollment & Completion figures •Workshop Evaluations	Board Contact: Baldwin van der Bijl
	IA #114	IMPLEMENT THE HUMAN RESOURCES, COLLE RECOMMENDATIONS PHASE 1	
		CCC 3 Year Priority - Provide faculty and staff with adequ	ate training and support to be successful in their jobs.
Status	Tasks Completed To Date           •Completion of phase 1 /	Targeted Tasks/Timelines: •Complete phase 1 of project by	y June 30, 2008
n Progress	reimplementation plan	Data Source •Phase 1 report outlining reimplementation plan •Strategic technology plan activity schedule	2007-08 Outcomes
			Board Contact: Courtney Wilton
	IA #115	IMPLEMENT THE STUDENT MODULE DATATEL	AUDIT RECOMMENDATIONS PHASE 1
Status	IA #115 Tasks Completed To Date	CCC 3 Year Priority - Provide faculty and staff with adequ Targeted Tasks/Timelines: •Increased Datatel proficiency a	AUDIT RECOMMENDATIONS PHASE 1 nate training and support to be successful in their jobs.
Status		CCC 3 Year Priority - Provide faculty and staff with adeque Targeted Tasks/Timelines: •Increased Datatel proficiency a Datatel applications by Spring 2008	AUDIT RECOMMENDATIONS PHASE 1 late training and support to be successful in their jobs. and skill of end users by Spring 2008 •Increased utilization o
Status n Progress	Tasks Completed To Date	CCC 3 Year Priority - Provide faculty and staff with adequ Targeted Tasks/Timelines: •Increased Datatel proficiency a	AUDIT RECOMMENDATIONS PHASE 1 Late training and support to be successful in their jobs. and skill of end users by Spring 2008 •Increased utilization of 2007-08 Outcomes
	Tasks Completed To Date         •Pre/Post skill level assessments completed         •Hosted Admission/Recruitment, Accounts Receivable, Financial Aid and Communications Management Datatel trainings         •Participated in Degree Audit and IPEDS training	CCC 3 Year Priority - Provide faculty and staff with adequed to the staff of the staff with adequed to the staff of the st	AUDIT RECOMMENDATIONS PHASE 1 International and support to be successful in their jobs. And skill of end users by Spring 2008 •Increased utilization o 2007-08 Outcomes Board Contact: Baldwin van der Bijl
	Tasks Completed To Date         •Pre/Post skill level assessments completed         •Hosted Admission/Recruitment, Accounts Receivable, Financial Aid and Communications Management Datatel trainings         •Participated in Degree Audit and IPEDS training	CCC 3 Year Priority - Provide faculty and staff with adequary and staff with adequary and staff with adequary and stafe applications by Spring 2008 Data Source •07-08 Datatel Regional Training pre/post surveys •Datatel Audit findings DEVELOP AND DELIVER HIGH PRIORITY STAF	AUDIT RECOMMENDATIONS PHASE 1 International and support to be successful in their jobs. And skill of end users by Spring 2008 •Increased utilization o 2007-08 Outcomes Board Contact: Baldwin van der Bijl F DEVELOPMENT AND TRAINING
n Progress	Tasks Completed To Date         •Pre/Post skill level assessments completed         •Hosted Admission/Recruitment, Accounts Receivable, Financial Aid and Communications Management Datatel trainings         •Participated in Degree Audit and IPEDS training         IA #116         Tasks Completed To Date	CCC 3 Year Priority - Provide faculty and staff with adequent Targeted Tasks/Timelines: •Increased Datatel proficiency a Datatel applications by Spring 2008 Data Source •07-08 Datatel Regional Training pre/post surveys •Datatel Audit findings DEVELOP AND DELIVER HIGH PRIORITY STAF OPPORTUNITIES	AUDIT RECOMMENDATIONS PHASE 1 International and support to be successful in their jobs. and skill of end users by Spring 2008 •Increased utilization of 2007-08 Outcomes Board Contact: Baldwin van der Bijl F DEVELOPMENT AND TRAINING International support to be successful in their jobs. If staff by Feb 2008 •Prepare budget and identify funding
	Tasks Completed To Date         •Pre/Post skill level assessments completed         •Hosted Admission/Recruitment,         Accounts Receivable, Financial Aid and Communications Management Datatel trainings         •Participated in Degree Audit and IPEDS training         IA #116	CCC 3 Year Priority - Provide faculty and staff with adequent Targeted Tasks/Timelines: •Increased Datatel proficiency a Datatel applications by Spring 2008 Data Source •07-08 Datatel Regional Training pre/post surveys •Datatel Audit findings •Datatel Audit findings DEVELOP AND DELIVER HIGH PRIORITY STAF OPPORTUNITIES CCC 3 Year Priority - Provide faculty and staff with adequent Targeted Tasks/Timelines: •Determine the training needs of sources by April 2008 •Create ongoing process for providing	AUDIT RECOMMENDATIONS PHASE 1 International and support to be successful in their jobs. and skill of end users by Spring 2008 •Increased utilization o 2007-08 Outcomes Board Contact: Baldwin van der Bijl F DEVELOPMENT AND TRAINING International support to be successful in their jobs. If staff by Feb 2008 •Prepare budget and identify funding

	IA #117	DEVELOP AND BEGIN IMPLEMENTATION OF S	TRATEGIES FOR SUCCESSION PLANNING
		CCC 3 Year Priority - Strengthen CCC culture and environ	nment.
Status	Tasks Completed To Date	Targeted Tasks/Timelines:	
Under Review	·   · · · · · · · · · · · · · · · · · ·	Data Source	2007-08 Outcomes
	'		Board Contact: Courtney Wilton
	IA #118	ADDRESS ACCREDITATION RECOMMENDATIO	INS
		CCC 3 Year Priority - Strengthen CCC culture and environ	nment.
Status	Tasks Completed To Date     Identified Consultant and task force to	Targeted Tasks/Timelines:         •Develop transfer degree student learning outcomes         •Demonstrate effective planning and assessment         •Establish clear college financial business practices and policies	
In Progress		Data Source	2007-08 Outcomes
III FTOGICSS	<ul> <li>Presented work in progress to Board of Education Sept 12, and Dec 12, 2007</li> <li>Revised and approved ten policies out</li> </ul>	•Comprehensive Evaluation Report •Board Policy updates •Institutional Planning & Assessment Document •Student learning outcomes	
	′		Board Contact: Baldwin van der Bijl
	IA #119	ASSESS, EVALUATE AND MAKE RECOMMEND	ATION FOR IMPROVED COMMUNICATION
		CCC 3 Year Priority - Strengthen CCC culture and environ	nment.
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Improve FYI Today •Develop "Fireside Chats" with President & Executive Team •Create	
Improved access, FYI Today     Monthly President Messages •Organized annu		Monthly President Messages •Organized annual communicat	tion plan to enhance campus connectivity
In Progress	•Held first Fireside Chat with campus	Data Source	2007-08 Outcomes
	•Started monthly President messages in Dec 2007	<ul> <li>Climate Survey Results</li> <li>On-line communication survey</li> <li>Feedback from Fireside Chats</li> <li>Number of participation in each activity</li> </ul>	Board Contact: Shelly Parini, Baldwin van der Bijl

	IA #120	DEVELOP A PLAN FOR AND TRACK ACCRED STUDY DISCOVERIES	ITATION RECOMMENDATIONS AS WELL AS SELF
		CCC 3 Year Priority - Provide state wide decision maker decision making for resources (and accreditation purpo	s with accurate and timely information on which to base ses).
Status	Tasks Completed To Date     •Timelines Created	Targeted Tasks/Timelines: • Create timelines •Identify Key Personnel •Organize team to write and edit accreditation reported by Jan 2008	
In Progress	•Identified key personnel to assist in the	Data Source	2007-08 Outcomes
	tracking and report writing of the accreditation report	•Presidents Council, College Council, Dept Mtg minutes, work group mtgs, VP mtg minutes, Board of Education minutes report	
			Board Contact: Baldwin van der Bijl
	IA #121	DEVELOP AN ACTION PLAN TO ADDRESS KE MAKING AS DESCRIBED IN THE CAMPUS CLI	Y AREAS OF CONCERN RELATED TO DECISION MATE SURVEY
		CCC 3 Year Priority - Strengthen CCC culture and enviro	onment.
Status	Tasks Completed To Date		esses for President's Council, Executive Council and College
	Changes include:	Council •Establish communication pathways for council dec	isions
In Progress	•Presidents' Council reflecting a shared	Data Source	2007-08 Outcomes
-	leadership model	Presidents' Council Minutes	
	<ul> <li>College Council being more interactive/inclusive</li> </ul>	•College Council Minutes •Exec Team Notes	
	•Executive Council is now Exec Team, a weekly managers meeting	VEXec realitions	
			Board Contact: Joanne Truesdell
	IA #122	INITIATE THE DIVERSITY CONVERSATION AT	
		CCC 3 Year Priority - Assess the need for, evaluate and cultural awareness training plan.	make recommendation for a college wide diversity and
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Bring preliminary Diversity Committee dialog to Presidents Council Fall 2007 •Sponsor and	
	•CCC Sponsored ODC conference	send staff to Oregon Diversity Conference (ODC) •Conduct diversity	2 discussion sessions using OSU Faculty •Increase student
In Progress	•CCC attended ODC conference	Data Source	2007-08 Outcomes
	<ul> <li>Presidents' Council hosted it's first discussion on campus wide diversity issues</li> </ul>	•State KPM #18	
	100000		Board Contact: Joanne Truesdell

	IA #123 COMPLETE CAMPUS STORM WATER CONTAINMENT PLANS AT ELC		
		CCC 3 Year Priority - Re-build OC campus storm water sy	ystem.
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Complete wetland permit process with Division of State Lands, Army Corps of Engineers and Oregon Dept of Fish and Wildlife April 1, 2008 •Incorporate revisions suggested by regulators into the storm water plan and complete the design set June 30, 2008	
In Progress		Data Source	2007-08 Outcomes
		<ul> <li>Department reports</li> <li>Application for Permits</li> <li>Revision of permit per authorizing agency</li> </ul>	Board Contact: Courtney Wilton
		ESTABLISH A SUSTAINABILITY COMMITTEE F AT ALL CAMPUSES AND MAKE RECOMMENDA	OR REVIEW OF CCC PRACTICES AND POLICIES
		CCC 3 Year Priority - Increase campus systems and capa sustainability.	city that support good environmental stewardship and
Status	Tasks Completed To Date     Joined AASHE	Targeted Tasks/Timelines:         •Join AASHE Fall 2007         •Assess campus sustainability using Campus Sustainability           Assessment Project guidelines Winter term 2008         •Develop Sustainability Committee with bi-weekly meetings Fall term 2007	
In Progress	•Established cross-campus sustainability	Data Source	2007-08 Outcomes
in rogress	committee	•Association for the Advancement of Sustainability in Higher Education (AASHE) •www.AASHE.org	
			Board Contact: Courtney Wilton, Baldwin van der Bijl
		COMPLETE CAMPUS ACCESS IMPROVEMENTS	
		CCC 3 Year Priority - Increase campus systems and capa sustainability.	
Status	Tasks Completed To Date	Targeted Tasks/Timelines: •Complete Barlow / Randall ADA remodel	
	•Completed ADA compliant handicapped parking	Data Source	2007-08 Outcomes
Complete	panning	•Campus master plan •Construction schedule updates	Project opened for use Sept 1, 2007
			Board Contact: Courtney Wilton
IA #126 COMPLETE MASTER PLAN FOR OREGON CITY CAMPUS			
		CCC 3 Year Priority - Complete a comprehensive master	
Status	Tasks Completed To Date	Targeted Tasks/Timelines:         •Resolve traffic mitigation issues         •Forward to Oregon City Planning Commission for adoption           by the City of Oregon City in Feb 2008         •Forward to Oregon City Planning Commission for adoption	
In Progress		Data Source	2007-08 Outcomes
		•Oregon City commission minutes •Draft Master Plan	
			Board Contact: Courtney Wilton